



SANITARY GUIDELINES AND RULES FOR CLIENTS AND FRIENDS OF BAITA ANTLIA.

Dear Guests,

We are pleased that finally the moment has arrived to open our doors and welcome you back.

While we are waiting for the situation to return to normal we kindly ask you to be aware of our sanitary protocols which have been written in accordance with state regulations, to guarantee your safety and that of our staff.

With your help, we can guarantee you a pleasant and tranquil stay.

General measures

- Individual protection is fundamental we therefore ask that you wear a mask in the lift and other common areas outside of your apartment.
- Sanitizer will be available at all entrances to ensure hand cleanliness.
- The common areas, points of contact, door handles and lift buttons will be regularly cleaned with appropriate products.
- It is possible to use the lift, but please limit the number entering to immediate family with maximum two people at a time and wait if other clients are already using it. Remember to sanitise your hands after every use

Upon arrival

- We require you to wear a mask.
- You will be given pre sanitised chip cards.
- Please do not bring your luggage to the reception area, take it directly to your apartment once you have checked in.

Apartment cleaning

- Our staff will carry out the cleaning and change the bathroom linen twice a week, the used linen will then be washed in a commercial laundry facility.
- During this procedure our staff will be wearing personal protective equipment and use appropriate cleaning products.



Breakfast service in the bar area.

Breakfast will be available but to guarantee safety for all, we kindly ask you to make your choices from the buffet table, the staff will then bring your chosen items to your table wearing mask and gloves.

At Departure

In order to avoid crowding, please pay your bill the evening prior to departure.

Please do not bring your luggage to the reception area but take it directly to your means of transportation.

If you happen to suffer from flu symptoms prior to your trip we kindly ask you to postpone your stay. If you suffer from symptoms during your stay or in the days following your departure, please pass this information onto our staff.

We remain at your disposal for any other queries and sincerely thank you for your cooperation in respecting these measures.

The staff of Baita Antlia